

MARKETING

Customer Case Study Pack 2026

Ten customer case studies across water, ports, rail, utilities, agriculture and insurance.

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Author	Nina Kova█, Content & Communications Lead
Author e-mail	nina.kovac@terravek.com
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Terravek Systems N.V. · Zuidpoortlaan 118, 2628 XK Delft, Netherlands · +31 15 251 8400 · info@terravek.com
KvK 27381164 · VAT NL818472093B01 · LEI 7245009XKQVTPZ4NRK18

This document is fictional and forms part of a training environment.

Purpose

Ten customer case studies across water, ports, rail, utilities, agriculture and insurance.

This document is issued by Marketing and owned by Nina Kovač (nina.kovac@terravek.com, ext. 4272). It is reviewed at least annually and approved by Joris Veenstra.

Scope

This document applies to Terravek Systems N.V. and all group entities: Terravek Deutschland GmbH, Terravek Baltics OÜ, Terravek UK Ltd, Terravek France SAS, Terravek Asia Pte. Ltd., Terravek Inc. and Terravek East Africa Ltd.

Where local law imposes a stricter requirement, local law applies and the difference is recorded in the country annex.

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The full text of this document is maintained in the Terravek document management system. This published version carries the same revision number and the same approval as the internal original.

- Section 1 — Purpose, scope and definitions
- Section 2 — Roles and responsibilities
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Related documents

- Information Security Policy v6.0 — Ingrid Halvorsen, Information Security & IT
- Employee Handbook v9.0 — Katrin Wiegand, People & Culture
- Supplier Code of Conduct v3.0 — Halil Yıldırım, Operations
- Data Processing Addendum v5.0 — Marijke Ottevanger, Finance & Legal
- Master Services Agreement v7.2 — Owen Radcliffe, Finance & Legal

Revision history

This is revision 2, issued 15 June 2026. Previous revisions are retained in the document management system and are available on request from nina.kovac@terravek.com.

Contact

Nina Kovač, Content & Communications Lead

nina.kovac@terravek.com · +31 15 251 8400 ext. 4272

Terravek Systems N.V., Zuidpoortlaan 118, 2628 XK Delft, Netherlands